



On-site Configuration Instructions

Package Contents:

- 1 x ClickView 24-7 unit
- 1 x Antenna splitter/amplifier
- 3 x F-Type quad shield coaxial cable
- 1 x Cat5e network cable
- 1 x Motherboard driver CD
- 1 x Microsoft XP Media Centre Edition

Recommended:

- 1 x UPS battery backup/surge protector with automatic shutdown software (Windows MCE 2005 compatible)
- 1 x Outdoor digital capable antenna

ClickView 24-7 Setup Instructions:

1. Setup the ClickView 24-7 unit as per a standard workstation PC. A Remote Desktop Connection will be used to configure the machine – hence a keyboard, mouse, and monitor is not necessary. If, however, DHCP is unavailable on your network, a keyboard, mouse and monitor will be required to manually assign an IP address to the ClickView 24-7 unit.
2. Connect the ClickView 24-7 unit to the network using the supplied network cable. Connect the antenna to the antenna splitter / amplifier, and then connect the 3 output coaxial cables to the 3 input antenna connections on the 3 digital TV capture cards.
Note: ClickView 24-7 is reliant on a strong digital TV signal. Poor digital TV reception will cause video conversion and playback problems. A rooftop antenna is highly recommended in order to provide ClickView 24-7 with a reliable digital TV signal.
3. Power on the ClickView 24-7 unit. Wait 2-3 minutes for Windows to load.
4. From a Windows XP computer, use Remote Desktop Connection to login to the Administrator account using the following credentials:
Computer Name: ClickView247
Username: Admin
Password: clickview
5. Add the ClickView 24-7 computer to your network domain. A restart of the 24-7 computer will be required. Allow 2-3 minutes for the restart to complete.
6. Re-establish the Remote Desktop Connection, this time logging on using a network administrator account.
7. Assign the current network administrator account as a local admin to the ClickView 24-7 computer using the username/password from Step 4.

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8. For security reasons, now change the password of the local administrator account from 'clickview' to a more secure password (optional).
9. Next configure the permissions of 7 pre-existing network-share folders so that they can be only read/written to by network accounts which use ClickView Library Manager.

These 7 network shares are:

C:\ClickView247\ (grant read-only access)
D:\ClickView247T1\ (grant read & write access)
E:\ClickView247T2\ (grant read & write access)
F:\ClickView247T3\ (grant read & write access)
G:\ClickView247T4\ (grant read & write access)
I:\ClickView247T5\ (grant read & write access)
J:\ClickView247T6\ (grant read & write access)

10. Open the ClickView 24-7 Configuration application (C:\ClickView247\ClickView247Config.exe)
11. Select the appropriate State and Region. Click 'Scan Channels'. Wait until the digital TV scanning process is complete.
12. Select the 6 digital TV channels to be recorded, with the preferred daily start and stops times of each recording period.
13. Enter your ClickView 24-7 account login username and password (supplied by ClickView).
14. If you wish to use an internet proxy server to connect to the internet click on the "Configure Internet Settings For ClickView" button and enter your settings.
15. Ensure that the ClickView 24-7 has access to the internet and to the following URLs on port 123:
 - 0.au.pool.ntp.org
 - 1.au.pool.ntp.org
 - 2.au.pool.ntp.org
 - 3.au.pool.ntp.org

These URLs are required to accurately synchronise the ClickView 24-7.

16. Click 'Start Recording' to initialise the ClickView 24-7 recording process.

ClickView 24-7 Configuration Utility Instructions

The ClickView 24-7 Configuration Utility is used to set up your recording preferences for the ClickView 24-7. It needs to be run before ClickView 24-7 can commence recording. The utility can be found in C:\ClickView247. Double click on ClickView247Config to begin.

1. Digital TV Tuning

The first step is to find available channels for your ClickView 24-7. Select the most appropriate State and Region from the list and then click on the Scan Channels button to begin the tuning process. This should take approximately 5 minutes. Ensure that all of the digital TV-Tuner cards in your ClickView 24-7 are plugged into an antenna before starting the scanning process.

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2. Recording Configuration

The Recording Configuration section is used to schedule what ClickView 24-7 will record. You can select up to 6 different channels and the times when they will be recorded. For each tuner start by selecting a channel from the first drop down box, then the starting time from the middle drop down box, and lastly the finish time in the last drop down box.

You can use the “Check Reception” button to check the signal strength for your selected channels. Signal strength above 95% is required in order to achieve optimal video recording quality. Poor signal can cause the recorded video to freeze or audio to drop out.

3. ClickView 24-7 Account

This section is used to set up your ClickView 24-7 account. Enter your User Name and Password that was supplied with your ClickView 24-7.

If the ClickView 24-7 is connected to the internet via a proxy server click on the “Configure Internet Settings for ClickView” button and enter your settings.

Once you have entered your account details and set up the previous 2 steps, click on the Apply button to save your configuration.

4. Check Digital TV Reception

For each digital TV tuner, click ‘Check Reception’ to ensure that the signal strength is adequate for reliable digital TV recording.

5. Internet Time Synchronization

Click on ‘Connect Time Synchronization Server’ to synchronize the ClickView 24-7’s system clock with an internet reference clock.

6. System Status

The System Status section displays the status of your ClickView 24-7 recording service. Click on Start Recording button to begin the recording. This process will take a few minutes to get started.

Click on the OK button to close the ClickView 24-7 Configuration Utility. If you would like to stop the recording process, simply open the ClickView 24-7 Configuration Utility and click on the Stop Recording button in this section.

ClickView 24-7 Manager Setup Instructions

1. Ensure that the ClickView Library Manager is able to successfully connect to the ClickView Library Server.

2. Download and copy the ClickView247Manager.exe file into the ClickView Library Manager application directory which by default is C:\Program Files\ClickView\ClickView Library\

NOTE: This component will be in-built into the upcoming ClickView 1.6

DOWNLOAD HERE: <http://www.clickview.com.au/downloads/247/ClickView247Manager.zip>

3. Double-click ClickView247Manager.exe to open the application.